

PROBLEM SOLVING AS A TEAM

Work teams in solving problems

Teamwork is essential for problem solving. To achieve effective results through teamwork, the following principles must be followed:

- That all group members participate- That there be information from the group
- That the solutions to the problems are obtained democratically in the group

The conditions to achieve a correct integration of the work teams are the following:

- That there is a suitable environment
- Eliminate bullying
- That there be distributed leadership
- That there is a correctly formulated objective
- That there is flexibility
- That are based on consensus
- That everyone understand the process
- That continuous evaluation is applied

Something that happens within groups is that they are usually affected or altered by a series of situations, sometimes difficult to foresee: such as changes, reactions, activities, setbacks, successes, mistakes, etc.

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In order to obtain a correct result, it is necessary for the person in charge of coordinating these types of activities to have a wide degree of knowledge in managing work teams and, in turn, having knowledge of the planning area. On the other hand, a solution must be found that reduces the number of risks, and this is possible through consensus. The principle of consensus is based on the idea that each person has part of the truth and, at the same time, nobody has the whole truth.

The most recommended and appropriate way to develop consensus is that they be led by groups of professionals with similar experiences or skills.

There is a direct way to generate correct solutions to unexpected problems and this is to avoid the conflicts that occur during the formation of work groups.

To learn more about team troubleshooting, visit the following links:

<http://kell.indstate.edu/public-comm-intro/chapter/8-6-decision-making-and-problem-solving-in-groups/>

<https://www.forbes.com/sites/jeffboss/2018/11/18/the-elements-of-problem-solving-that-make-teams-indestructible/#7395e2eb7578>

Referencia

Parra, J. (2007) *Un modelo de metaplaneación basado en memoria organizacional*. [An organizational memory-based metaplanning model]. Recuperado de <http://www.eumed.net/tesis-doctorales/2009/jbpv/Definicion%20de%20equipos%20de%20trabajo%20para%20solucion%20de%20problemas.htm>